

*M*ain Activities

I. COMMUNITY- BASED SOCIAL SERVICES FOR VICTIMS OF VIOLENCE

SERVICE FOR SUPPORT OF WOMEN, CHILDREN AND FAMILIES IN VIOLENCE

LICENCE AND REGISTRATION

The Ministry of Labour and Social Policy, the Social Assistance Agency:

- Registration Certificate № 62/ 18.07.2003 – Centre for Social Rehabilitation and Integration;
- Registration Certificate № 506/ 09.12.2004 – Centre for Support and Counseling Children Suffered Violence.

State Agency for Child Protection: Licence for Services for Children № 0041/ 17.09.2004

SERVICES FOR SUPPORT OF WOMEN SUFFERED DOMESTIC AND SEXUAL VIOLENCE AND TRAFFICKING:

- Program for Psychological Counseling and Therapy;
- Program for Social Work.

SERVICES FOR SUPPORT OF CHILDREN I VIOLENCE:

- Program for counseling children and adolescents in violence.
- Counseling the children and adolescents' families.
- Work with institutions – Department for Child Protection, Police, schools, etc.
- Work with the supporting environment – friends, relatives, teachers, etc.

CRISIS UNIT FOR WOMEN AND CHILDREN VICTIMS OF VIOLENCE

LICENCE AND REGISTRATION

The Ministry of Labour and Social Policy, Social Assistance Agency:

- Registration Certificate № 509/ 09.12.2004 – Crisis Unit for Women Victims of Violence;
- Registration Certificate № 507/ 09.12.2004 – Crisis Unit for Children Victims of Violence.

State Agency for Child Protection: Licence for Services for Children № 0041/ 17.09.2004

CRISIS TELEPHONE LINE

The Crisis Telephone Line has been served by a counselor on duty twenty four hours a day without a rest day. It provides:

- Information about rights, ways of protection, opportunities and alternatives for the victims of violence;
- Emotional support, understanding and non-accusatory attitude;
- Information about the resources and services of the institutions and organizations in Plovdiv and the Plovdiv Region.
- Access to the rest of the services and programs in the Crisis Unit.

LODGING

The Program gives the women suffered violence and also their children the opportunity for a stay at a safe and protected place within a one-month period with the purpose of reducing the direct risk for their life and health. During their stay the clients have at their disposal a bed (s), food and essential commodities. There are eight beds in the Unit.

EMERGENCY PSYCHOLOGICAL AND SOCIAL HELP

The Program includes:

- Crisis intervention – assessment of the immediate needs of the women and children, preparation of an individual plan of action and safety, discussions on alternatives and choice, ventilation of the emotional pressure and reduction of the anxiety;

- Social mediation;
- Access to medical aid, lawyers' office, police protection and resources of other institutions and organizations within the Plovdiv Region.

PROGRAM FOR SELF-HELP FOR WOMEN VICTIMS OF DOMESTIC VIOLENCE

It is intended for the women who due to different reasons have been hindered from meeting with a counselor of the Unit. The support is rendered via a notebook for individual work with the purpose of recovering after the trauma in consequence of the violence suffered. The notebook helps the clients think of their own feelings and get acquainted with the different aspects and consequences of violence as well as with the different ways of protection from domestic violence.

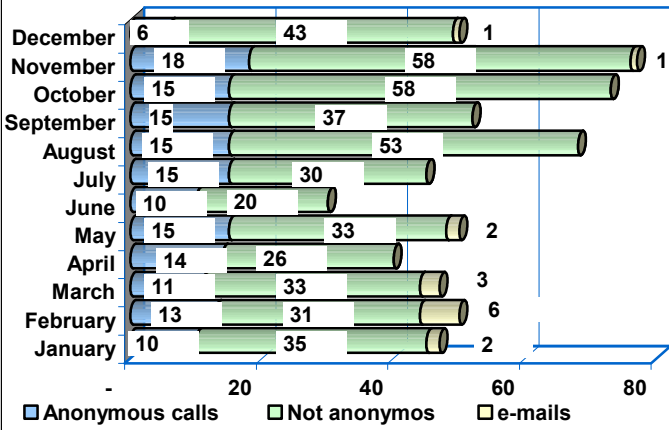
SERVICES FOR CHILDREN

The clients have the opportunity to announce that during their stay in the Crisis Unit they would like their children to use services which can help them adapt to the Crisis Unit and to be looked after by a supervisor while their mothers are busy. The services for children include:

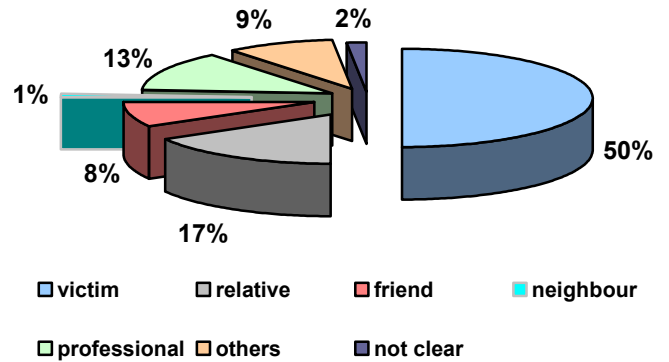
- Individual work with children and adolescents (psychological counseling and psychological support through plays, conversations and art-techniques). The main goal of these services is to support the children in coping with the changed circumstances and with their immediate emotions. In the sessions with a counselor the children have the opportunity to share their concerns and fears. The counselor supports the child in its adaptation to the new situation and searches for optimum variants for protecting its rights. The work is in conformity with an individual plan according to the immediate needs and the concrete situation the child is in.
- Time care of the children taken by a supervisor. She organizes activities for entertainment and support in preparing lessons for the children during their stay in the Crisis Unit while their mothers are looking for a job, lodgings, going to medical examinations or are in a session with a counselor of the Unit.

CRISIS TELEPHONE LINE 032/ 64 10 69

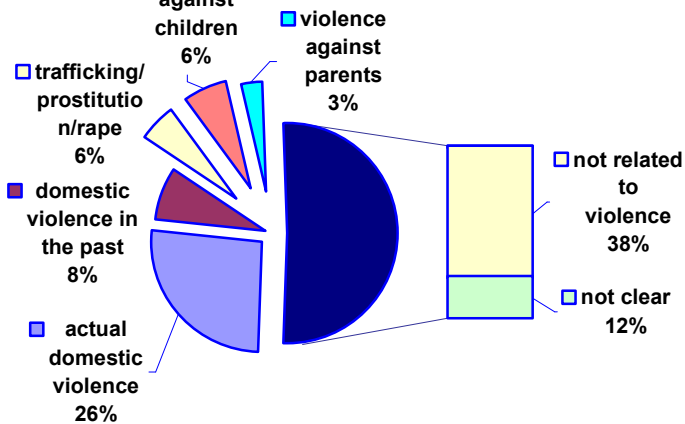
Calls on Crisis Telephone Line for 2007r.
(Total 629)



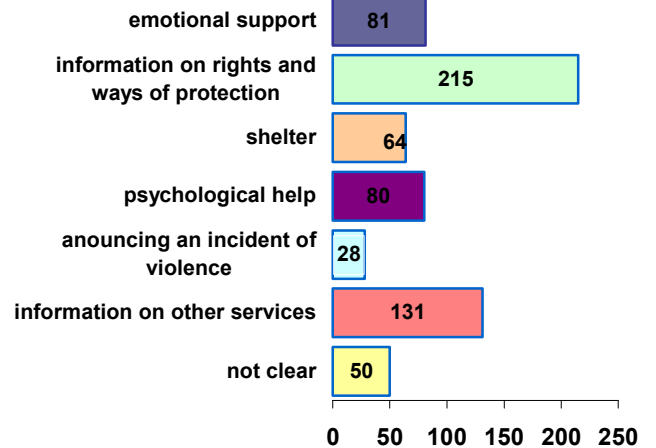
Distribution of the calls at the CTL according to the type of the caller for 2007
(Total 629)



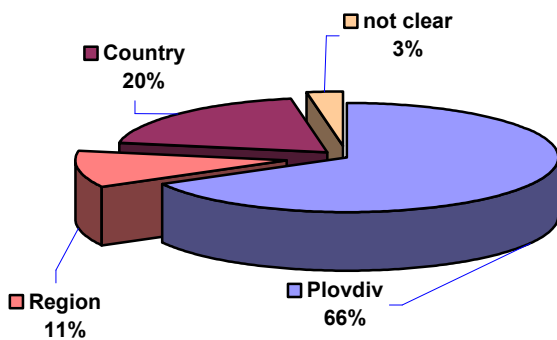
Distribution of the calls at the CTL according to the type of violence for 2007
(Total 629)



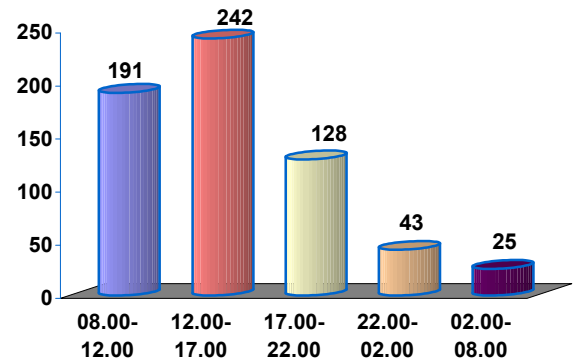
Distribution of the calls at the CTL according to the client's request for 2007
(Total 629)



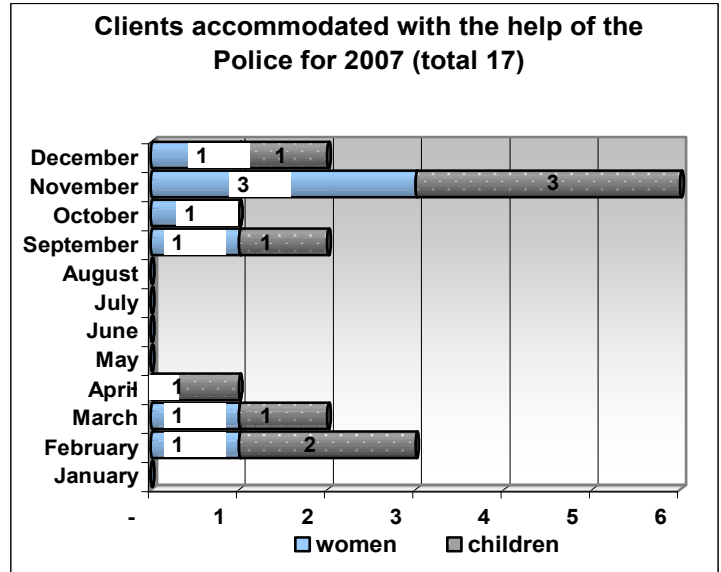
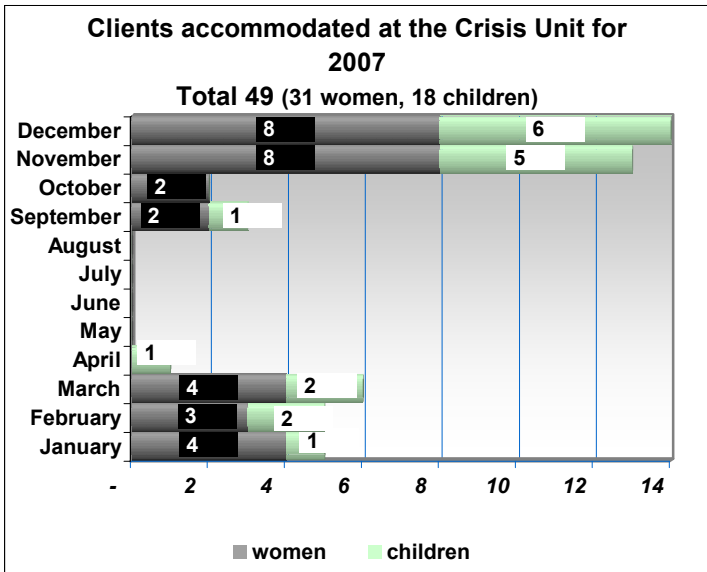
Distribution of the calls at the CTL according to the location of the caller for 2007
(Total 629)



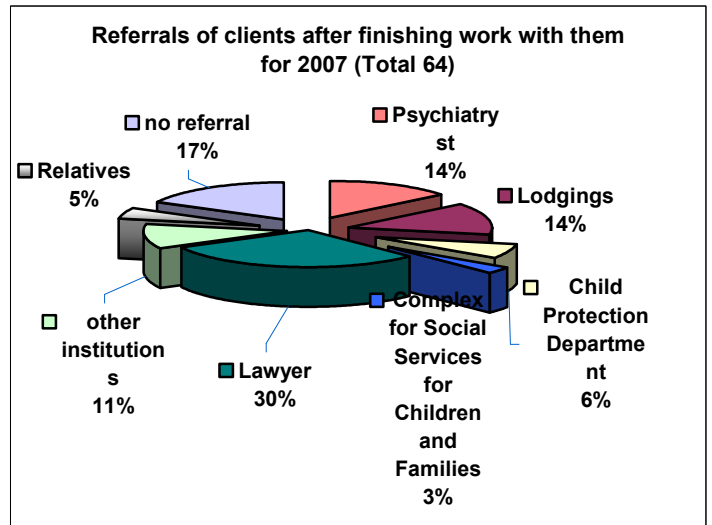
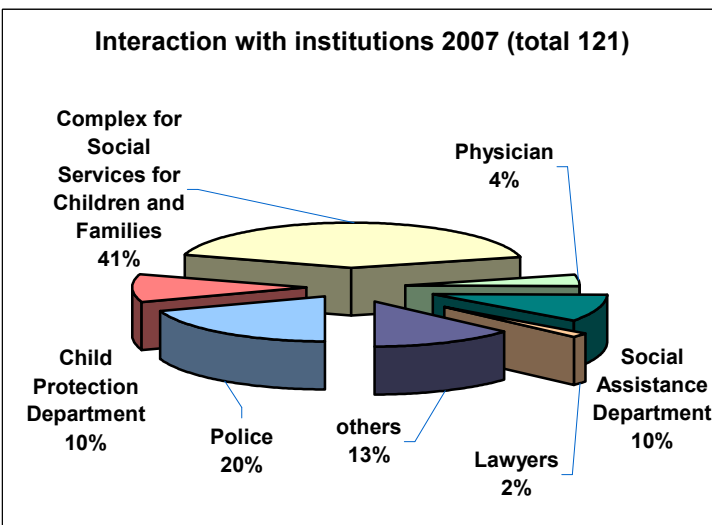
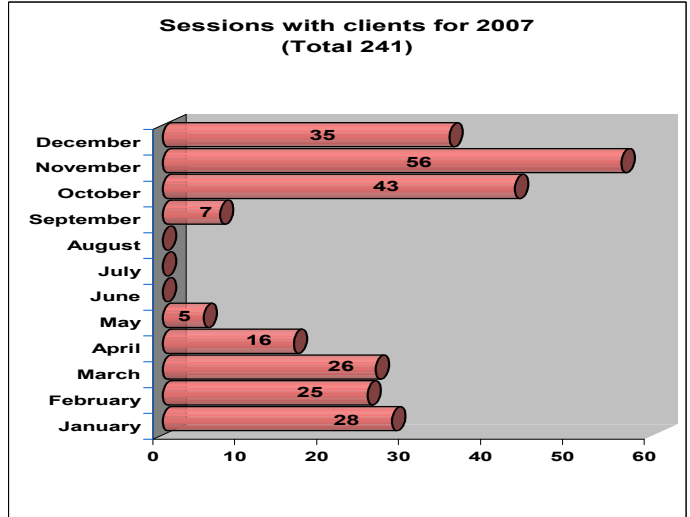
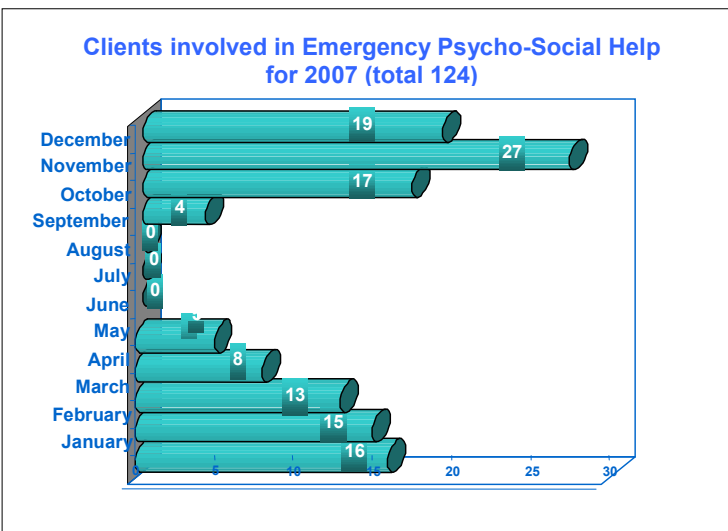
Distribution of the calls on the Crisis Telephone Line in the 24-hour period for 2007
(total 629)



TEMPORARY SAFE SHELTER



EMERGENCY PSYCHOLOGICAL AND SOCIAL HELP



II. CENTER FOR TRAINING AND PRACTICE

TRAINING PROFESSIONALS

TRAINING FOR WORK WITH YOUTHS ON THE SUBJECT OF PREVENTION OF TRAFFICKING IN HUMAN BEINGS

Date: 08 - 09.01.2007

Participants: inspectors from the Juvenile Delinquency Commission at the Regional Police Directorate, Plovdiv.

Main topics: children's basic needs, kinds of violence, signs for recognizing maltreatment, the Law of Combating Trafficking in Human Beings, risk groups of children, mechanisms of involvement and control, work with the child and family, ways of prevention, etc.

TRAINING "SEXUAL EXPLOITATION AND TRAFFICKING IN CHILDREN"

Date: 06 – 07.03.2007

Participants: Social Council on the problems of children and adolescents from risk groups, Pazardjik.

Main topics: prevention of violence among the risk groups, mechanisms of involvement into trafficking, precautions for protection and interinstitutional work in favour of vulnerable groups.

TRAINING "DEVELOPMENT OF KNOWLEDGE AND SKILLS IN SUPPORTING CHILDREN AND ADOLESCENTS IN RISK AND VICTIMS OF VIOLENCE"

Date: 11-12.04.2007 and 03 – 04.05.2007

Participants: 30 school psychologists from different towns and villages in the Pazardjik Region.

Main topics: basic knowledge on violence, development of skills for recognizing children in danger, skills for counseling children, carrying out prevention campaigns among students, presenting information about other services, programs and organizations for children victims of violence.

SEMINAR FOR PREVENTION OF TRAFFICKING AND DOMESTIC VIOLENCE

Date: 08 -10.06.2007

Participants: 23 representatives of institutions and municipal authorities from Pazardjik.

Main topics: basic knowledge on violence, development of skills for recognizing children in danger and counseling, information about other services, programs and organizations for children suffered violence.

TRAINING "TRAFFICKING IN WOMEN AND CHILDREN FROM THE ROMA COMMUNITY"

Date: 12.09.2007.

Participants: police officers from the Regional Police Directorates from all over the country.

Main topics: specific risks for the young Romany women, approaches of work, others.

TRAINING "POLICIES AND SEX EQUALITY" (IN COOPERATION WITH THE LIBERAL POLITOLOGICAL INSTITUTE, SOFIA)

Date: 15 -16.10.2007

Participants: representatives of international and Bulgarian non-governmental organizations working on the problems of equality.

Main topics: concepts of sex equality, law frames, authorities and mechanisms, practices of other organizations working on the problems of equality.

SEMINAR "COORDINATED EFFORTS FOR CREATIONG A FAVOURABLE ENVIRONMENT FOR EFFECTIVE AND STABLE ENFORCEMENT OF THE PROTECTION AGAINST DOMESTIC VIOLENCE ACT" (ORGANIZED BY THE BULGARIAN GENDER RESEARCH FOUNDATION – PLOVDIV BRANCH)

Date: 22-23.10.2007

Gergana Toncheva, the director of FCC Diva, made a presentation on the following topic: "The role of the helping professions: social workers, psychologists, the Department for Child Protection and others for efficient and stable enforcement of the Protection against Domestic Violence Act"

TRAININGS FOR YOUTHS

PARTICIPATION IN A DISCUSSION ON A TOPIC NAMED “TRAFFICKING IN HUMAN BEINGS” AT THE INVITATION OF “JUNIOR” CLUB, held together with Totka Gencheva, an inspector from the Juvenile Delinquency Commission at the 6th Regional Police Department, Plovdiv.

Date: 31.01.2007

LESSON ON PREVENTION OF TRAFFICKING IN YOUTHS with the students from the 9th class at High School “Sv. Paisii Hilendarski”.

Date: 13.02.2007

Educators: Atanaska Toneva /FCC Diva/ and B. Dencheva, inspector from the Juvenile Delinquency Commission at the 4th Regional Police Department, Plovdiv.

LESSON ON PREVENTION OF VIOLENCE AMONG YOUTHS from the 11th class of High School “Bratia Miladinovi”, Plovdiv.

Date: 14.02.2007

Educators: Svetla Ivanova /FCC Diva/ and D. Georgieva, inspector from the Juvenile Delinquency Commission at the 1st Regional Police Department, Plovdiv.

LESSON ON PREVENTION OF VIOLENCE AMONG YOUTHS from the 10th class of High School “Bratia Miladinovi”.

Date: 14.02.2007

Educators: Svetla Ivanova /FCC Diva/ and D. Georgieva, inspector from the Juvenile Delinquency Commission at the 1st Regional Police Department, Plovdiv.

LESSON ON PREVENTION OF VIOLENCE AMONG YOUTHS from the 9th class of High School “Sv. Paisii Hilendarski”.

Date: 15.02.2007

Educators: Atanaska Toneva /FCC Diva/ and B. Dencheva, inspector from the Juvenile Delinquency Commission at the 4th Regional Police Department, Plovdiv.

LESSON ON PREVENTION OF VIOLENCE AMONG YOUTHS from the 9th A class of the Professional High School of Tourism “Asen Zlatarov”.

Date: 21.02.2007

Educators: Svetla Ivanova /FCC Diva/ and T. Gencheva, inspector from the Juvenile Delinquency Commission at the 4th Regional Police Department, Plovdiv.

LESSON ON PREVENTION OF VIOLENCE AMONG YOUTHS from the 9th B class of the Professional High School of Tourism “Asen Zlatarov”.

Date: 22.02.2007

Educators: Svetla Ivanova /FCC Diva/ and T. Gencheva, inspector from the Juvenile Delinquency Commission at the 4th Regional Police Department, Plovdiv.

LESSON ON PREVENTION OF VIOLENCE AMONG YOUTHS from the 10th class of High School “Sv. Sv. Kiril and Metodii”.

Date: 28.02.2007

Educators: Atanaska Toneva /FCC Diva/ and K. Stoykova, inspector from the Juvenile Delinquency Commission at the 2nd Regional Police Department, Plovdiv.

LESSON ON PREVENTION OF VIOLENCE AMONG YOUTHS from the 9th class of High School “Sv. Sv. Kiril and Metodii”.

Date: 01.03.2007

Educators: Atanaska Toneva and K. Stoykova, inspector from the Juvenile Delinquency Commission at the 2nd Regional Police Department, Plovdiv.

III. POPULARIZATION

PRESS CONFERENCES

The press conference for ending the project “Building Local Capacity to Provide Community-Based Services for Women and Children at Risk” was held on 23.01.2007 within the regional conference „Social Services for Women and Children at Risk”. Journalists from leading national and local media groups were invited to this event. Journalists from the Maritza Newspaper, 24 Hours Newspaper, Trud Newspaper, televisions – BTV, TV SAT, Plovdiv Public Television, Eurocom Plovdiv, Darik Radio, Radio Plovdiv and Bulgarian Telegraph Agency were present. The journalists took interviews from members of Diva team, in which the results of the project activities were shown. There were three articles published with regard to the project completion and results and three national and local televisions broadcast reportages from the press conference.

A press conference on the occasion of the three years passed since the launch of the Crisis Unit services was held on 13.09.2007 as the refinancing of the project by the OAK Foundation for three more years was officially announced there. It was attended by representatives of four Regional Police Departments in Plovdiv, the Social Assistance Agency, the Complex for Social Services for Children and Families – Plovdiv, the Department for Child Protection – Plovdiv and representatives of the Plovdiv media. The extended services of the Unit as well as the report on its activities for 2004-2007 period were presented at this event.

CAMPAIGNS

FCC Diva marked the International Day for the Elimination of Violence against Women on 25.11.2007 via a lot of media appearances. An informational campaign for the popularization of the services was held at “Alexander Battenberg” Street in Plovdiv with the participation of children and youths from Plovdiv schools. A competition on the topic entitled “Say No to Violence” was held among students from primary and secondary Plovdiv schools. The young people actively demonstrated their attitude towards the subject and gave a notably profound expression of their thoughts describing them in an essay.

MEDIA

ARTICLES IN THE LOCAL AND NATIONAL PRESS:

Women over the age of 30 are most often victims of domestic violence, 23.01.2007, Trud Newspaper;
A shelter for victims of violence opened, 23.01.2007, 24 Hours Newspaper;
22 shelters for beaten women opened, 24.01.2007, Maritza Newspaper;
A woman running away from home with broken jaw, 25.01.2007, Maritza Newspaper;
A procurer makes an orphan a prostitute, 02.02.2007, Maritza Newspaper;
A maltreated woman will protect victims of violence, 09.02.2007, Maritza Newspaper;
Two children hidden in a shelter from a drunken father, 14.02.2007, Maritza Newspaper;
Women – leaders in the villages being traced, 19.03.2007, Maritza Newspaper;
A Plovdiv woman asks Themis: “Who beat me?”, 06.04.2007, Maritza Newspaper;
A Bulgarian woman runs away with her daughter from a man violator in Hamburg, 17.04.2007, Maritza Newspaper;
Children – victims of violence. How to help them? 12.05.2007, Ladies’ Home Journal Magazine;
We saved 3000 women beaten by their husband violators, 01.09.2007, Maritza Newspaper;
104 children victims searching for a shelter, 13.09.2007, Maritza Newspaper;
104 kids victims of violence at home, 14.09.2007, 24 Hours Newspaper;
Free shelter for beaten women and children, 03.11.2007, Maritza Newspaper;
Victims of violence bring a suit against Bulgaria in Strasbourg, 06.11.2007, Maritza Newspaper;
16-day campaign against violence, 24.11.2007, Maritza Newspaper;
Three mothers with babies hiding from violators, 26.11.2007, Maritza Newspaper;
Diva Foundation met with Petia Doichinova, 27.11.2007, 24 Hours Newspaper;
Municipal flats provided for sheltering maltreated women and children, 27.11.2007, Darik Radio website;
15 percent of the ladies are victims of violence, 27.11.2007, Maritza Newspaper;
Lodging for maltreated women is looked for, 28.11.2007, 24 Hours Newspaper;
Diva looks for a shelter, 28.11.2007, Maritza Newspaper.

INFORMATION MATERIALS

In 2007 the following information materials were elaborated, published and circulated:

SELF-HELP NOTEBOOK FOR YOUNG PEOPLE “TRAFFICKING IN HUMAN BEINGS. HOW TO PROTECT OURSELVES” – circulation of 300 pieces;

BOOKLET “TRAFFICKING IN PERSONS – EUROPEAN INSTRUMENTS AND GOOD PRACTICES FOR WORK, PREVENTION AND SUPPORT FOR THE VICTIMS” – circulation of 200 pieces;

STICKERS AND BROCHURE ABOUT THE SERVICES OF THE CRISIS UNIT AT FCC DIVA – circulation of 3 000 pieces.

INFORMATION BULLETIN – a quarterly publication including an official copy about the three-year activities of the Crisis Unit at FCC Diva in a circulation of 50 printed pieces.

WWW.HUMANTRAFFICKINGHELP-BG.COM – this web page was specially created in order to help the victims of trafficking in human beings, the potential victims of trafficking and the professionals working in the sphere of prevention of trafficking and of providing support to its victims.

Work on Projects 2007

I. PROJECT “CRISIS UNIT FOR CHILDREN AND WOMEN VICTIMS OF PHYSICAL, SEXUAL AND EMOTIONAL VIOLENCE IN PLOVDIV REGION

May 2004 – April 2007, financed by the Oak Foundation

MAIN GOAL: To enable children and women to overcome the severe problems arising from sexual, physical and emotional violence and have the opportunity to achieve their full potential in life through providing 24-hour emergency services including psychological and social help, temporary safe shelter, and access to needed resources and services for children and women in crisis situations in the City and Region of Plovdiv.

OBJECTIVES:

- To provide information and support to 50 children and women per month, who call the FCC Diva 24-hour Crisis Telephone Line.
- To provide emergency psychosocial help and access to emergency services to 30 women and children per month.
- To provide temporary, safe housing for 80 children and women per year.
- To implement an ongoing media/community information campaign to heighten public awareness and reach and engage the target populations.
- To initiate and/or participate in 10 meetings per month with local community leaders, elected officials, politicians, businesses and/or other community organizations.
- To provide regular monitoring and evaluation of the quality of the services.

RESULTS:

Three years passed since the opening of the Crisis Unit at FCC Diva and since the enthusiasm of the summer in 2004 when the grant provided by OAK Foundation gave us the opportunity to show our ideas. Within this period we managed to work out, further develop and confirm the Crisis Unit services in Plovdiv and the Plovdiv Region, to build up a new professional clinical team, to make and keep effective partnerships and practices for rendering joint support to the victims with professionals from other organizations and the local institutions. For the three-year project period there are 1705 calls on the 24-hour Crisis Telephone Line (CTL). Most of the calls are on the occasion of searching for support in a situation of actual violence - 987 in number. Every month 54 clients at an average are served by the Crisis Telephone Line.

There is a significant increase of the number of clients searching for support on the CTL who are from other regions of the country (for the first four months of 2004 84% of the clients were from Plovdiv and 16% from other country regions and for the last four months of 2007 69% of the clients were from Plovdiv and 31% from other regions). This is a reflection of the activities of the non-governmental organizations for the last 10 years orientated towards a wide popularization of the problem concerning violence against women and children. The social intensified sensitivity towards this problem make more and more women recognize themselves as victims of domestic violence and look for protection and support. The wide popularization of the problems gave also to the women from the small towns and villages the opportunity to search for the support of the non-governmental organizations like FCC Diva.

The state acknowledged the existence of and the dramatic consequences after violence which resulted in carrying the Protection against Domestic Violence Act and working out a Program for Prevention and Protection from Domestic Violence. The measures envisaged give legal opportunities to receive protection from the Police and the Court and stimulate the women to search for an escape.

The statistical data so far shows that most of the Crisis Unit clients were referred to us by former clients who have received our support and recommended the services to other women (227 in number) and by the Police officers whom we have established effective partner relations with

(331 in number). The impressions of Diva's team as well as of the clients about the work with the Police on cases of domestic violence confirm the police officers' improved capacity to recognize the problem and lend timely aid to the victims. In many cases the police officers ensure that the women and children will leave their homes safely and lodge them at the Crisis Unit. Thanks to their timely actions a lot of the women who have initiated proceedings within the Protection against Domestic Violence Act, the Court undertakes urgent measures of protection for the women which are of critical importance for ensuring the victims' safety.

Within this period the total number of 396 clients received psycho-social help in 872 sessions. A part of the women obtain short-term counseling directed towards providing information about the ways of protection, the alternatives for action and safety plans. These first steps lay the foundations of the process of making changes in their lives. The clients leave the Unit "armed" with the feeling that they are not alone and are not guilty about the violent actions, with the knowledge on how they can protect themselves and how to act in case of an incident, with the faith that there is somebody who can help them.

For a period of 32 months 216 clients were sheltered (the total number of the accommodations is 285). 112 of the clients are women and 104 are children. The most significant benefits for the women and children lodged at the Crisis Unit which they pointed out themselves are the chance to be at a safe and secure place, to be supported and to be heard. Providing them with a quiet and safe place help the women cope with the immediate crisis situation. A lot of them leave the Unit with the feeling that they are not alone, more confident in their own inner power and with the knowledge and plan of the way they can protect themselves as well as their children in case of an incident. For the women it is extremely beneficial that during their stay they receive additional emotional support by the rest of the women sheltered thus reducing their feeling of social isolation.

The analysis of the clients flow shows that the women and children use the service of lodging in the Crisis Unit for several main purposes. One of them is overcoming the immediate threat and emotional crisis occurred as a result of a violent incident. Another one is using the 10-day sojourn as a period of cooling off the emotions of both sides and as an opportunity for thinking over what has happened. The third group of women are those who have decided to solve the problem for any length of time or make a decision with the help of a counselor during their stay in the Crisis Unit. In these cases which are related to about 50% of the women sheltered it is necessary to activate the social environment and to draw in for support all possible institutions. Usually organizing life in a different way requires a much longer sojourn period. The Crisis Unit team prolongs the period of sheltering thus giving the women and children the chance to start living without violence.

Lending support to the women and children victims of violence is relevant to the close partner relations with institutions and other organizations. More and more professionals from different institutions and organizations show knowledge referring to violence and the consequences after violence and display non-accusatory attitude towards the women and children victims of violence which is a precondition for a quicker reaction in their favour.

86 signals on cases of children have been sent out to the social workers from the Child Protection Department. Our team works for developing partnerships and clear mechanisms for joint work on cases. We keep in good relations with the organizations similar to ours and our work on common cases is backed by eminent professionalism and excellent communication for which we are grateful to them.

The children in the Crisis Unit are more than the half of our clients. Almost every woman being lodged in the Crisis Unit comes with a child. Our observations showed that for them it is harder to stay in the Crisis Unit because of the not that large room and the restricted regimen of going out fixed after taking into consideration the risk for their safety. In order to help the children adapt more easily to the Crisis Unit and to the altering situation in the family it is important to support them and to stimulate their relations with their mothers. We arrived at the conclusion that it is necessary to expand the services for children in the Crisis Unit and to arrange special room for them. Some new services were for the children lodged included and financed in the new project, i.e. time care, organization of the spare time and educational support, group and

individual occupations and advocacy. We hope that this will make the process of adaptation to the new situation easier and will expand the opportunities for the children to cope with the crisis and changes in their life.

II. PROJECT “CRISIS UNIT FOR CHILDREN AND WOMEN VICTIMS OF PHYSICAL, SEXUAL AND EMOTIONAL VIOLENCE IN PLOVDIV REGION”

19.07.2007 - 19.07.2010, refinanced by the Oak Foundation

MAIN GOAL:

1. To enable children and women to overcome the severe problems arising from sexual, physical and emotional violence and have the opportunity to achieve their full potential in life through providing sustainable 24-hour emergency services including psychological and social help, temporary safe shelter, and access to needed resources and services for children and women in crisis situations in the City and Region of Plovdiv.
2. To raise the capacity of FCC Diva for sustainable development, advocacy and long-term involvement of community in support of women and children victims of violence.

OBJECTIVES:

1. To provide permanent access to the Crisis Unit services as well as information and support to women and children who call Diva's 24-hour Crisis Telephone Line (CTL).
2. To provide women and children victims of violence with emergency psychosocial help and access to emergency services.
3. To provide temporary and safe housing for women and children.
4. To ensure sustainability of FCC Diva and the Crisis Unit services through aggressive fundraising policy and networking activities.

RESULTS FOR 2007:

- 629 women and children suffered violence called searching for support on the Crisis Telephone Line;
- 49 cases of lodging of women and children suffered violence;
- 124 clients of the program for emergency psychosocial help;
- 241 sessions held with clients;
- 42 lawyer's consultations;
- 15 clients of the Crisis Unit were provided with medical care;
- Over 26 proceedings for protection against domestic violence initiated, divorces on guilt, protection of children;
- 12 meetings held with representatives of institutions and students' unions;
- 20 meetings for donations for the maintenance of the women and children in the Crisis Unit held with representatives of the business circles and professional organizations;
- 15 meetings for providing the grant of a building for the Crisis Unit, held with the Municipal Administration, the Plovdiv Municipality and the party groups presented in the local government;
- 477 hours volunteer labour expended by 5 volunteers in favour of the target groups;
- 35 media appearances and over 3 000 pieces of printed materials directly popularizing the work of the Crisis Unit.
- A three-day common team meeting for discussing the project results and the necessary program and procedure amendments was held in Velingrad.
- At the beginning of the new grant the frame of the Crisis Unit clinical work was reworked so to achieve better quality of the service for the clients and completely meet their needs.
- The rooms for lodging clients underwent repairs and the equipment was renovated.
- The expanded services for women and children suffered violence started.

III. PROJECT “BUILDING LOCAL CAPACITY TO PROVIDE COMMUNITY-BASED SERVICES FOR WOMEN AND CHILDREN AT RISK”

01.12.2005 – 31.01.2007, in partnership with the “Forum for Civil Solidarity” Association – Chirpan and “Protection and Safety” Association – Parvomai; financed by the PHARE Civil Society Development 2003 Program of the European Union

MAIN GOAL: Building local capacity to provide sustainable community-based services for women and children at risk in South-central region.

OBJECTIVES:

1. To continue the process of empowerment of women and mobilizing local resources for long-term support of Diva community-based programs.
2. To build capacity of NGOs in Chirpan and Parvomai for delivering community-based services for women and children victims of violence that will be supported by the local authorities, institutions, businesses and citizens.
3. To increase capacity of the NGO to deliver social services for women and children at risk and to influence social policy formulation in order to be more effective in meeting the needs of people in vulnerable position.

RESULTS:

1. A report on the status of the community social services for women and children at risk rendered by NGOs in the South Central Region was worked out.
2. FCC Diva organized a regional conference named “Social Services for Women and Children at Risk” on 23.01.2007 in Sankt Peterburg Hotel. The results of the examination of the services in the South Central Region made in the conclusions established were presented there. Together with the conference participants we drew out concrete proposals which we addressed to the institutions and ministries responsible. The conference was attended by key figures from the Parliament, National Police Service Directorate, Regional Administration – Plovdiv, Plovdiv Municipality, experts from the State Agency for Child Protection, representatives of local institutions. Presentations, out of the range of examination results presented, were made by: Mrs. Maria Valkova (deputy), Mrs. Blagorodna Makeva (jurist consultant at the National Police Service Directorate), Mrs. Rossitsa Atanasova (the State Agency for Child Protection), Mrs. Malina Slavova (“Chance and Protection”, Haskovo), Janeta Dobрева (“Alternative – 55”).
3. As a result of the project activities the social service providers, the institutions in charge and the community became better informed about the status of the social services in the South Central Region and the common difficulties the non-governmental providers faced.
4. The cooperation of FCC Diva and the partner organizations with the non-governmental organizations currently rendering social services in South Central Bulgaria was improved.
5. We came to an agreement with the Chirpan Municipality which lent support for continuing the activities of the Centre of Counseling and Information – Chirpan for one more year.
6. The Parvomai Municipality as well provided resources for further keeping the activities of the local Center of Counseling and Information: remuneration for two people and covering the costs for consumer goods for six months.

IV. PROJECT “INSPIRE ACTION: PREVENT TRAFFICKING IN PERSONS (TIP)”

03.05.2006 - 03.05.2007, financed by the Democracy Commission, USA Embassy, Sofia, Bulgaria

MAIN GOAL: To reduce the number of victims of Trafficking in Persons (TIP) in Bulgaria.

OBJECTIVES:

1. To motivate Bulgarian stakeholders to actively work to combat TIP through providing Western European best practice methodology.
2. To bring a European Standard of working with TIP to Bulgarian society.
3. To increase the capacity of Plovdiv's "Local Commission to Combat Trafficking in Human Beings".
4. To establish international partnerships between FCC Diva and European NGOs.
5. To increase the skills and knowledge of Plovdiv Police Officers commissioned to work with youth at risk of TIP.
6. To teach high school students how to recognize and avoid methods of recruiting victims, and to know what local and national resources are available for help and questions.

RESULTS:

1. A training of 20 inspectors from the Juvenile Delinquency Commission at the Regional Police Directorate, Plovdiv held in order to train them how to recognize and lend support to young people in danger of getting involved in trafficking and to carry out classes on prevention of trafficking among groups of youths.

2. Representatives of FCC Diva together with the inspectors from the Juvenile Delinquency Commission carried out joint classes on prevention in five Plovdiv schools in which over 250 students were trained in order to acquire skill for protecting themselves from trafficking.

3. There were regular meetings within the project held with the key figures from the institutions and organizations working on the problem of trafficking in humans – National Commission for Combating Trafficking in Human Beings, Border Police, National Security Service, Department of Combating Organized Crime at the Regional Police Directorate, Plovdiv, Plovdiv Social Assistance Department, Department for Child Protection, Plovdiv, Regional Inspectorate of Education, Plovdiv Municipality, Bulgarian Red Cross, Regional Employment Service, Labour Inspection - Plovdiv, Regional Prosecutor's Office, International Organization for Migration, and Commission for Fighting Antisocial Acts of Minor Offenders. At every meeting held were discussed the problems of the professionals who work on the problem concerning trafficking in beings, the necessity of making purposive efforts locally for establishing a local commission for combating trafficking in human beings and elaborating a coordination mechanism for work on cases.

4. The closing event on the project was the work meeting "Trafficking in Human Beings – Practices and Joint Activities in Plovdiv" held in "Maritza" Hotel on 28.06.2007. Representatives of the key institutions in the fight with trafficking in persons took part. They presented their work and discussed the interaction with the other institutions and organizations working on the problem concerning TIP. The presence of Mrs. Antoaneta Vassileva – Secretary of the National Commission for Combating Trafficking in Human Beings – was of significant importance for carrying out the event. She presented the work directions of the Commission and the work principles the new 2007 program is grounded on. The problems shared by the participants were summarized and presented before the Secretary of the Commission who agreed to assist for solving them at a local level.

5. The project printed materials, including the self-help notebook for young people "Trafficking in humans. How to protect ourselves?" developed with the participation of inspectors from the Juvenile Delinquency Commission and youths as well as the booklet "Trafficking in Humans – European Instruments and Good Practices for Combat, Prevention and Support to the Victims" summarizing the European documents and good practices were presented at the work meeting.

V. PROJECT “CIVIL OBSERVATION IN THE POLICE”

01.05.2007 - 31.01.2008, financed by the Open Society Institute Sofia Foundation

MAIN GOAL: Project "Civil Monitoring of the Police" is implemented by the Open Society Institute – Sofia in accordance with methods approved by the General Police Directorate and has for a main object to build up mutual trust between the Police and the local community and provide transparency of the Police as an institution.

The citizens have the opportunity to visit the buildings of the Regional Police Departments without former notice and to observe the conditions for police detention as this is at the root of the civil observation practice. In the project took part volunteers – civil observers who made monitoring visits at the places for detention in each of the six Regional Police Departments within the territory of the Plovdiv Regional Police Directorate.

The civil observers are volunteers who have gone through a selection and approval by the Police body and a special training on the methods of civil monitoring. Teams of civil observers make visits at the Regional Police Departments based on preliminarily approved schedule which is known only for the project participants. The volunteers make observations over the places of detention and eventual violations of the normative basis regularizing the 24-hour police detention. On the basis of the monitoring visits made the volunteers fill in team reports which reflect the facts ascertained.

The method of civil monitoring of the Police was initially tested in Pleven (in 2004) and implemented in 2005 – 2006 in the nine Regional Police Departments on the territory of Sofia. In view of the good results achieved in both towns in 2007 the Open Society Institute – Sofia enlarged the practice of civil monitoring in Varna, Burgas, Plovdiv and continued the project in Sofia and Pleven. Expanding the practice will help for the imposition of a uniform methodology of the civil monitoring and the firm settling of this form of local interaction between the Police and the citizens.

RESULTS:

1. Over 160 visits were held in the six Regional Police Departments in Plovdiv for an eight-month period.
2. Nine monthly reports including the ascertainments and recommendations described by the civil observers have been worked out and addressed to the governing body of the Plovdiv Regional Police Directorate.
3. Nine meetings have been held with the volunteers which were also attended by representatives of the governing body of the Plovdiv Regional Police Directorate.
4. There has been prepared a three-month analytic general report for the months from June to August 2007 which was presented at a press conference.

VI. PROJECT “WOMEN – LEADERS OF CHANGE”

1.12.2007- 31.01.2009, financed by PHARE Civil Society Development 2005 Program of the European Union

MAIN GOAL: Building capacity of the rural women to take an active part in civil society in the accession process.

Target groups of the project are active women, formal and informal groups and communities in the South Central Region, local authorities/ institutions (social services, schools, cultural centers, etc.), local non-governmental organizations and media.

OBJECTIVES:

1. To create opportunities for rural women in Bulgaria to understand their human rights and how to exercise them.
2. To encourage change in small Bulgarian communities in terms of gender-equality and the accession process through :
 - Giving rural women a setting in which to develop partnerships with women in similar situations.
 - Mobilizing motivated women at the grassroots level to work together to solve their problems.
 - Building the capacity of women's groups to initiate change in their own communities.
3. To empower women to search for and find solutions to their problems at a local level through.
 - Giving women the opportunity to put the skills learned in training to use in real world.
 - Putting on public discourse the issues women face in rural communities.

RESULTS: In the preparatory phase of the project activities a team was formed, detailed schedules and basic materials for the forthcoming activities implementation were developed. The main part of the project will be implemented in the next year.

***WE ARE GRATEFUL TO THE PEOPLE WHO
SUPPORT US AND TO OUR VOLUNTEERS!***

Financial report

FOUNDATION FOR CARES IN THE COMMUNITY DIVA BALANCE SHEET

As of 31st December 2007

ASSETS	31.12. 2007	31.12 2006	EQUITY AND LIABILITIES	31.12. 2007	31.12 2006
	'000 BGL	'000 BGL		'000 BGL	'000 BGL
A. FIXED ASSETS			A. OWN CAPITAL		
I. Fixed tangible assets:			I. Fixed capital	6	6
1. Machines and equipment	1	2	II. Reserves		
2. Other fixed assets	1	1	1. Целеви резерви	[12]	[11]
TOTAL FOR SECTION A:	2	3	TOTAL FOR SECTION A:	[6]	[5]
B. SHORT-TERM ASSETS			B. LONG- TERM LIABILITIES		
I. Material stock			C. SHORT TERM LIABILITIES		
II. Short-term collections.			I. Short-term obligations		
1. Other short-term collections	1	12	1. Duties toward suppliers and clients.	1	1
III. Short-term financial assets			4. Duties toward the personnel.	6	5
IV. Finance:			5. Duties toward insurance companies	1	1
2. Finance in termless deposits.	72	44	6. Other short-term obligations	11	11
V. Expenses for future periods		1	II. Incomes for future periods and funding	62	47
TOTAL FOR SECTION B:	73	57	TOTAL FOR SECTION C:	81	65
AMOUNT OF THE ASSETS (A+B)	75	60	SUM OF THE LIABILITY (A+B+C):	75	60
C. RESTRICTED ASSETS	5	5	D.Restricted liabilities	5	5

FOUNDATION FOR CARES IN THE COMMUNITY DIVA PROFIT AND LOSS ACCOUNT

As of 31st December 2007

EXPENSES	31.12. 2007	31.12 2006	INCOMES	31.12. 2007	31.12 2006
	'000 BGL	'000 BGL		'000 BGL	'000 BGL
I. EXPENSES FOR THE ACTIVITY			I. INCOMES FROM THE ACTIVITY		
A. Разходи за регламентирана дейност			A. Incomes from the stated activity		
- Donations			- Incomes from donations upon condition	127	141
- Other expenses	112	121	- Incomes from donation with no condition	3	1
B. Administrative expenses	20	21	Total for group I:	130	142
Total for group I:	132	142	II. FINANCIAL INCOMES		
II. FINANCIAL EXPENSES			- Positive variations from foreign currency rates	1	
- Negative variations from foreign currency rates		3	Total for group II:	1	
- Other financial operations	1	1	III. EXTRA INCOMES		
Total for group II:	1	4	IV. PROFIT FROM ECONOMIC ACTIVITY		
V. TOTAL EXPANSES	133	146	V. TOTAL INCOMES	131	142
VI. RESULT			VI. RESULT	2	4
Total (V+VI)	133	146	Total (V+VI)	133	146

FOUNDATION FOR CARES IN THE COMMUNITY DIVA

DONORS

As of 31st December 2007

EXPENSES AND DONORS FOR 2007			
PROJECTS	Expenditures BGL	DONORS	Donor's contribution %
Crisis unit for children and women victims of physical, sexual and emotional violence in Plovdiv region	35 948,60	OAK Foundation, USA	26.95%
Crisis unit for children and women victims of physical, sexual and emotional violence in Plovdiv region	50 750,88	OAK Foundation, USA	38.05%
Inspire Action: Prevent Trafficking in Persons	12 946,06	DEMOCRACY COMMISSION, Embassy of the United States of America, Sofia, Bulgaria	9.71%
Building local capacity to provide community-based services for women and children at risk	5 214,26	PHARE Program Civil Society 2003, European Union	3.91%
Civil Monitoring Of The Police In Plovdiv	7 014,79	Open Society Institute Sofia	5.26%
Women – Leaders of Change	1 452,40	Phare Civil Society Development Programme 2005 of the European Union	1.09%
Let us stop together trafficking in youths	3548,68	Detstvo Association Pazardjik	2.66%
Other resources	16 491,62		12.37%
ОБЩО	133 367,29	ОБЩО	100.00%

INCOMES AND DONORS FOR 2007			
PROJECTS	INCOMES BGL	DONORS	Donor's contribution в %
Crisis unit for children and women victims of physical, sexual and emotional violence in Plovdiv region	46 543,34	OAK Foundation, USA	24,28%
Crisis unit for children and women victims of physical, sexual and emotional violence in Plovdiv region	110 508,91	OAK Foundation, USA	57,66%
Inspire Action: Prevent Trafficking in Persons	12 495,59	DEMOCRACY COMMISSION, Embassy of the United States of America, Sofia, Bulgaria	6,52%
Building local capacity to provide community-based services for women and children at risk	3 892,48	PHARE Program Civil Society 2003, European Union	2,03%
Civil Monitoring Of The Police In Plovdiv	9 911,08	Open Society Institute Sofia	5,17%
Women – Leaders of Change	0	Phare Civil Society Development Programme 2005 of the European Union	0%
Let us stop together trafficking in youths	3554,00	Detstvo Association Pazardjik	1,85%
Other resources	4 756,19		2,48%
ОБЩО	191 661,59	ОБЩО	100,00%

INDEPENDENT AUDITOR'S REPORT

To: OAK Foundation
To: The Board of Directors of the
Foundation for Cares in the Community Diva
Plovdiv, 226 Shesti septemvri Blv.

We have audited the accompanying statements of financial position of the International Society for the Foundation for Cares in the Community Diva (a nonprofit organization) as of December 31, 2007 and the related statement of activities, functional expenses and cash flows for the years then ended. These financial statements are the responsibility of the Organization's management. Our responsibility is to express an opinion on these financial statements based on our audit.

We conducted our audit in accordance with auditing standards international. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of the Foundation for Cares in the Community Diva as of December 31, 2007 and the changes in its net assets and its cash flows for the year the ended in conformity with accounting principles generally accepted in Bulgaria.

April 17, 2008

Respectfully submitted
Nikolina Liskova




0390 **Николина
Лискова**
Регистриран одитор